



# Family ID in IRIS

The Family ID feature allows users to search and track referral activity associated with a family profile based on a unique ID that is easily accessible at all stages of the referral process. This system-generated ID, a random combination of numbers and letters, supports organizational workflows and referral tracking.

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## FAMILY ID LOCATIONS

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The Family ID is visible on all screens relevant to the referral process and related Family Profile tracking.

### New Referral Screen

Users can search for a Family Profile by name, date of birth, or Family ID. When searching for an existing Family Profile, the Family ID will be at the end of the name and birth date of the searched profile.

Make a New Referral > Family > Partners > Details > Send

### Choose a Family to refer.

If you don't find a Family in this list, you can add them.

Susan Johnson - April 27, 2000 - F7NZNA

Client consent  I verify that the individual involved has given the proper consent to create and share their referral information in IRIS.

Next → Can't find the Family you're looking for? Add New Family

When a new Family Profile is created on this screen, the Family ID will populate in the search bar after the profile is saved.

### Referral Details Screen

The Family ID is included in the Referral Details of a submitted referral.



**Susan Johnson**  
 referred by Early Intervention of Whitaker County  
 2 days ago

**Referred To:**  
 Bright Beginnings Pediatrics  
 123 A Street  
 Anytown, US 00000  
 123-555-6789  
 -@veryrealemail.com

**Referred By:**  
 [Redacted]  
 Early Intervention of  
 Whitaker County  
 Phone Number not provided  
 [Redacted]

Client View

Accept  
 Reject

**Referred**  
 [Redacted]  
 April 27, 2026 at 1:22 pm

Add a comment...

SUBMIT COMMENT

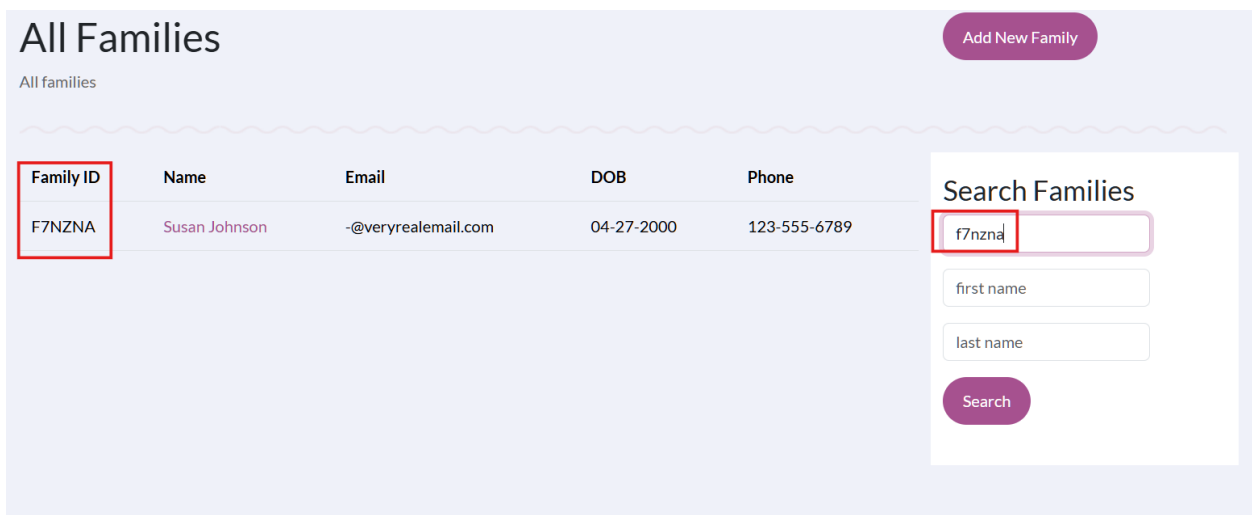
**Referral Details**

**Family ID**  
 F7NZNA

**Phone**  
 123-555-6789

### All Families Screen

Users can search for an existing Family Profile by its associated Family ID in the All Families search bar. Searching for a family profile here will only return results if your organization has previously engaged in a referral associated with that profile.



**All Families** Add New Family

All families

Family ID	Name	Email	DOB	Phone
F7NZNA	Susan Johnson	-@veryrealemail.com	04-27-2000	123-555-6789

**Search Families**

f7nzna

first name

last name

Search

### Family Profile Page

The Family ID can also be found on the associated Family Profile.

Family ID: F7NZNA

sj@veryrealemail.com

123-555-6789

04-27-2000

Referrals



Susan Johnson

referred by Early Intervention of Whitaker County  
2 days ago

## FAMILY ID IN EXPORTS

### Referral History and Referral Details

The Referral History and Referral Details exports (available on the All Referrals screen) contain three numerical identifiers automatically assigned by the system: the Family ID, the System ID, and the Referral ID.

The **System ID** (previously known as Client ID) is similar to the **Family ID** in that it is also system-generated assigned to the family, but it is not visible or accessible outside of the exports. The **Referral ID** is a unique number created by the system when a referral is created.

Community	Community ID	From organization	To organization	Referral ID	Family ID	System ID
Demo Environment	5	Bright Beginnings Pediatrics	West Brook Elementary School	7936	AZ8P58	3658
Demo Environment	5	Bright Beginnings Pediatrics	Housing Authority	7937	A6Z8NR	3659
Demo Environment	5	Bright Beginnings Pediatrics	Whitaker County Health Department	7938	C8FYKW	3660
Demo Environment	5	Community Behavioral Health Center	Bright Beginnings Pediatrics	7939	CWWPJ3	3661
Demo Environment	5	Family Resource Center	Bright Beginnings Pediatrics	7975	FA5K3J	3691
Demo Environment	5	Early Intervention of Whitaker County	Bright Beginnings Pediatrics	7978	F7NZNA	3692

### All Families

The All Families export (available to Data Managers on the All Families screen) contains the Family ID and System ID.

First Name	Last Name	Family ID	System ID
Joe	Roads	PARXRT	2969
Adam	Smith	GF5JMW	3540
Marissa	Cole	HNMR23	3541
Joshua	Reece	RXH5YJ	3571
Morgan	Well	BKCPA	3572
Sid	Green	B6J262	3614
Mary	Smith	RCFGZG	3653

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## FAMILY ID USE CASES

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The Family ID offers organizations flexibility in how they manage family referral information. Because the Family ID enables masked referrals, a family can be entered into the system under a pseudonym, with tracking conducted using the Family ID. The visibility of the Family ID also provides a secure mechanism for cross-referencing or tracking family information between IRIS and other systems without using personally identifiable information (PII) such as names or birthdates. Additionally, this creates a secure method for discussing a referral or family profile internally or with IRIS Support without disclosing PII.